# Beth Kauffman, Associate Superintendent Division of Special Education

**Dr. Aaron Jeffery, Director of Operations**School and Family Support Services

#### **School and Family Support Services**

TELEPHONE: (213) 241-6701 FAX: (877) 339-2684 TTY: (213) 241-2511

**EMAIL:** spedsfss@lausd.net **WEBSITE:** http://achieve.lausd.net/sped

Monday—Friday 7:00 AM—5:00 PM Interpreter Services Available



# LOS ANGELES UNIFIED SCHOOL DISTRICT



**Division of Special Education** 

School and Family Support Services (SFSS)

# Call Center

### **Our Mission**

The Division of Special Education's **School** and **Family Support Services** (**SFSS**) unit is committed to working collaboratively with our LAUSD families, students, colleagues, and other partners in education to promote each student's success and well-being as he/she prepares for future endeavors by providing all partners with the ongoing delivery of the most accurate information, resources, assistance, and guidance regarding Special Education.



"every school, every child"

### **What We Do**

If you have inquiries and/or concerns, related to special education or specifically about a child's IEP, we can assist. The Division of Special Education is committed to:

- Providing information to increase understanding and awareness about Special Education, so parents can better participate in the educational decision-making process for their child
- Promptly responding to inquiries and/or resolving concerns related to the Individualized Education Program (IEP)
- Listening to parent concerns and assisting them with a timely resolution
- Offering information about parent engagement opportunities
- Facilitating collaboration between District staff and parents
- Providing answers to IEP related questions
- Assisting with transportation needs as stated on the IEP
- Providing the most current information related to Special Education



## School and Family Support Services (213) 241-6701

### **Parent Resources**

#### http://achieve.lausd.net/sped

#### A Parent's Guide to Special Education Services

This guide is available online on the Division of Special Education's website and is intended to answer general questions regarding the Special Education process including: referral procedures, assessments, IEPs, and parents' rights.

#### **Answers to Frequently Asked Questions**

Find the answers to parents' most frequently asked questions regarding Special Education and the IEP process.

# Parent Resources for Engagement and Student Success (PRESS)

A calendar of parent workshops offered in various locations throughout the District. Parents can obtain course information by going to the Division of Special Education's website and clicking on the **FAMILIES** tab then Parent Workshops icon or by calling (213) 241-6701 for assistance.



## Parent Resources (cont.)

#### Community Advisory Committee (CAC)

This committee is an advisory group to the District's Special Education Local Plan Area (SELPA). It is composed of parents, professionals, and community members who act to support students with disabilities. Monthly meetings are held at the following location:

# Parent and Community Services Auditorium 1360 West Temple St. Los Angeles, CA 90026

Call (213) 481-3350 for additional information

## <u>Division of Special Education</u> <u>Parent-Community Liaison</u>

Provides parents of students with disabilities information regarding parent training opportunities and community resources.

LaTonya Tolan, Specialist Parent and Community Liaison (213) 241-5445

#### Modified Consent Decree (MCD) Parent <u>Training</u>

Trainings are offered in the fall and spring in each of the Local Districts. These trainings provide basic information to parents who are new to the Special Education process. For additional information, you may contact SFSS at (213) 241-6701.